

[illegible]

### Trend of monthly disposal of complaints

| SN | Month              | Carried forward from the previous month | Received | Resolved* | Pending** |
|----|--------------------|---|----------|-----------|-----------|
| 1  | 2                  | 3                                       | 4        | 5         | 6         |
| 1  | July 2024          | 0                                       | 0        | 0         | 0         |
| 2  | August 2024        | 0                                       | 0        | 0         | 0         |
| 3  | September 2024     | 0                                       | 0        | 0         | 0         |
| 4  | October 2024       | 0                                       | 0        | 0         | 0         |
| 5  | November 2024      | 0                                       | 0        | 0         | 0         |
| 6  | December 2024      | 0                                       | 0        | 0         | 0         |
| 7  | January 2025       | 0                                       | 0        | 0         | 0         |
| 8  | February 2025      | 0                                       | 0        | 0         | 0         |
| 9  | March 2025         | 0                                       | 0        | 0         | 0         |
| 10 | April 2025         | 0                                       | 0        | 0         | 0         |
| 11 | May 2025           | 0                                       | 0        | 0         | 0         |
| 12 | June 2025          | 0                                       | 0        | 0         | 0         |
|    | <b>Grand Total</b> | <b>0</b>                                | <b>0</b> | <b>0</b>  | <b>0</b>  |

\*Complaints of previous months resolved in the current month, if any.

\*\*Total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

### Trend of annual disposal of complaints

| SN | Year               | Carried forward from the previous year | Received during the Year | Resolved during the year | Pending at the end of the year |
|----|--------------------|--|--------------------------|--------------------------|--------------------------------|
| 1  | 2017-18            | NA                                     | NA                       | NA                       | NA                             |
| 2  | 2018-19            | 0                                      | 0                        | 0                        | 0                              |
| 3  | 2019-20            | 0                                      | 0                        | 0                        | 0                              |
| 4  | 2020-21            | 0                                      | 0                        | 0                        | 0                              |
| 5  | 2021-22            | 0                                      | 0                        | 0                        | 0                              |
| 6  | 2022-23            | 0                                      | 0                        | 0                        | 0                              |
| 7  | 2023-24            | 0                                      | 0                        | 0                        | 0                              |
| 8  | 2024-25            | 0                                      | 0                        | 0                        | 0                              |
| 9  | 2025-26            | 0                                      | To be updated            | To be updated            | To be updated                  |
|    | <b>Grand Total</b> | <b>0</b>                               | <b>0</b>                 | <b>0</b>                 | <b>0</b>                       |

*The company received SEBI DP Registration on April 25, 2018*

*Note: Above information is issued pursuant to CDSL communique number CDSL/OPS/DP/POLCY/2021/589 dated December 25, 2021*